

## Job Description

<b>Role title</b>	Clinical Audiologist
<b>Reporting to</b>	Operations Manager / Chief Audiologist
<b>Role duration</b>	Permanent

### Background

The Tinnitus Clinic Ltd is a privately owned adult audiology rehabilitation business which operates its own, and franchised clinics. The company also has exclusive distribution rights for a growing number of devices for the treatment and management of tinnitus in a Territory including UK and several overseas markets.

We are the UK's largest private provider of tinnitus treatment and management and are actively growing our network to reach more patients.

### Purpose of the role

This role is responsible for a full case load of patients at the Harley Street clinic. We are looking for a commercially minded, clinically secure, audiologist who can complement the clinical team and deliver against agreed targets.

The post holder will report directly to the Operations manager post (currently being recruited to) and the Chief Audiologist. There will also be interaction with the Managing Director who is also the business owner.

The responsibilities of the post include:

- Responsible for delivering clinical treatments in line with The Tinnitus Clinic's pathways, policies and procedures.
- Accountability for a sales target at the Harley Street clinic.
- Supporting the Harley Street manager in the administration of the clinic
- Promoting The Tinnitus Clinic's approach to tinnitus treatment and management

### The post holder

We are looking for an organised, clinically excellent audiologist who has an interest, and possibly some experience, in treating tinnitus patients. A minimum of 2 years of clinical audiology experience is required unless an exceptional candidate presents.

Experience of the private audiology business would be an advantage, or previous work in a customer focused sales environment. The post holder needs to be self-supporting administratively and must be prepared to undertake day to day essential tasks not directly related to their clinical role, when there is a business need.

The Tinnitus Clinic's success is built upon its reputation for clinical success, and any financial achievements must come second to clinical expediency. Every audiologist is expected to balance this clinical outcome v's financial outcome, putting the patients' needs first.

There is a requirement to work one and sometimes two Saturday mornings a month, for which time off in lieu will be given.

### **Performance Objective**

Clinical objectives for adhering to protocols and guidelines, including clinical excellence within a CQC registered practice

A personal target for sales of treatments which support clinical need

Patient satisfaction metrics

### **Style**

An approachable manner which instils confidence in the patients and with excellent communication skills. Attention to detail, an organised working style and adherence to protocol and process is essential in our regulated industry. The post holder must be able to act on their own initiative.

The post is based at The Tinnitus Clinic, 86 Harley Street, London.

There is a three-month probation period with a monthly review. The post will be subject to enhanced CRB checking.

Salary for the post is circa £30k with bonus scheme.