

Job Description and Person Specification

Role title	Clinical Audiologist, Harley Street, London
Reporting to	Chief Audiologist / Operations Manager
Role duration	Permanent

Purpose of the role

Objectives

- Responsible for assessing and managing a full caseload of patients providing specialist treatment, management and therapy services for adults with tinnitus, hyperacusis, hearing loss (including profound), associated communication difficulties and obscure auditory processing disorders
- Responsible for all technical work within the caseload which will include hearing assessments, middle ear function tests and hearing aid services to all adult patients
- To deliver treatments including neuromodulation, sound therapy and other medical devices and treatments in line with best practise guidelines
- To work within the policies and procedures for a safe and effective operation of the clinic in Harley Street, London, and elsewhere in London as may be agreed from time to time
- To promote the company's business within the clinic catchment area
- To represent the company as an expert in tinnitus treatment and management when required
- To support the network of ENT consultants, GP's and other health care professionals within the Marylebone Medical Village and its referral network which provides patients to the clinic
- Responsible for running occasional education sessions on tinnitus and adult audiology treatments for both public and health care professionals in London
- To deliver against key performance indicators such as conversion %, sales and client satisfaction
- To contribute to the Company's body of knowledge in tinnitus, hyperacusis and other related hearing disorders through outcome reporting, participation in studies and showing initiative in treatment development

Key accountabilities

- Deliver against key performance indicators for the clinics' performance
- Deliver The Tinnitus Clinic treatment pathways in line with best practise and manufacturers guidelines
- Provide education, counselling and advice to clients within the context of the treatment plan, building long terms relationships
- The maintenance and security of accurate patient data within the Data Protection Act
- Attend and speak at education sessions, support groups and events as required by the company

Resources/decision making authority

- To be responsible for clinical care management
- To support the Harley Street manager in clinical diary management, premises lead and budgetary responsibilities in a deputising role for holiday and other occasional cover

Capability profile

Required capabilities		
Qualifications	Essential	Desirable
BSc Audiology or MSc Audiology and competency certificate or commensurate qualifications	X	
Eligible to register with the HCPC as a Hearing Aid Dispenser	X	
Full UK driving licence		X
Skills	Essential	Desirable
Evidence of an ability to interpret and explain contemporary tinnitus research to lay and professional audiences	X	
To evidence a genuine interest in tinnitus and adult rehabilitative audiology	X	
Counselling skills certificate or equivalent / higher		X
Financially literate	X	
Experience	Essential	Desirable
Practising Audiologist / Dispenser (minimum 2 years)	X	
Experience of delivering tinnitus habituation therapies		X
Experience of fitting digital hearing aids with REMs		X
Experience of line managing staff	X	
Experience of working in a private audiology clinic		X
Experience of organising the running of a clinic		X
Fluent English speaker	X	
Ability to speak an additional language		X

Mobility requirements

Role location	Based in Central London, with possibility to attend other London sites within and close to the M25 circle
UK travel	London and potentially UK wide on occasions

Other

CRB disclosure	Yes	No
Enhanced CRB disclosure	X	